GATE ARMS+

LED SAFETY LIGHT SYSTEMS

GATE ARMS+

About Us

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GateArms+ makes LED-illuminated barrier arms and safety light systems for all types of residential and commercial gates, including swing gates, slide gates, crash gates and more.

These highly-visible signaling devices are essential for managing security and preventing accidents, especially at night! This translates immediately into cost control for places like HOAs, apartment complexes, commercial businesses, and government entities.

Our universal system works with existing gate equipment for an easy, cost-effective upgrade that will substantially enhance the safety and appearance of your gate.

Are your gates lighted for safety?

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◉ @GateArms   **𝕏** @GateArms

GATE**ARMS**.COM

LED BARRIER ARMS AND SAFETY LIGHT KITS FOR GATES

ACCESSORIES

POLICIES

BARRIER ARM

Our LED-illuminated Barrier Arm is compatible with all common gate operators, old or new! Industrial grade LEDs are solid red when the gate is fully closed, flashing red when in motion, and solid green when fully open. LEDs flash amber during interlock situations.

ITEM CODE	LENGTH	INSTALL KIT	LEDs
ARM8NOLED	8'	NO	0
ARM8NOLEDDBL	8'	NO	0
ARM8LED	8'	NO	1
ARM8LEDDBL	8'	NO	2
ARM8KIT	8'	YES	1
ARM8KITDBL	8'	YES	2
ARM10NOLED	10'	NO	0
ARM10NOLEDDBL	10'	NO	0
ARM10LED	10'	NO	1
ARM10LEDDBL	10'	NO	2
ARM10KIT	10'	YES	1
ARM10KITDBL	10'	YES	2
ARM12NOLED	12'	NO	0
ARM12NOLEDDBL	12'	NO	0
ARM12LED	12'	NO	1
ARM12LEDDBL	12'	NO	2
ARM12KIT	12'	YES	1
ARM12KITDBL	12'	YES	2
ARM14NOLED	14'	NO	0
ARM14NOLEDDBL	14	NO	0
ARM14LED	14'	NO	1
ARM14LEDDBL	14	NO	2
ARM14KIT	14'	YES	1
ARM14KITDBL	14	YES	2
ARM16NOLED	16'	NO	0
ARM16NOLEDDBL	16'	NO	0
ARM16LED	16'	NO	1
ARM16LEDDBL	16'	NO	2
ARM16KIT	16'	YES	1
ARM16KITDBL	16'	YES	2

ITEM CODE (LiftMaster Mega-Arm only)	LENGTH	INSTALL KIT	LEDs	COUNTERWEIGHT
ARM17LMNOLED	17'	NO	0	NO
ARM17LMNOLEDDBL	17'	NO	0	NO
ARM17LMLED	17'	NO	1	NO
ARM17LMLEDDBL	17'	NO	2	NO
ARM17LMKIT*	17'	YES	1	YES
ARM17LMKITDBL*	17'	YES	2	YES
ARM17LMLEDCTR*	17'	NO	1	YES

*Includes Counterweight (CTRWT)

REPLACEMENT PARTS & ACCESSORIES	ON PAGE
Arm Bracket (Amano, DoorKing, FAAC, HySecurity, Magnetic, etc.)	17
Arm DOT-Tape (1" in width)	17
Arm End Cap (CAP-GATEARM)	17
Arm Installation Kit (INSTKITGATE-24V)	16
ArmJoinKit (Joins 2 halves of a barrier arm)	17
Arm Protective Padding (Protective padding for underside of barrier arm)	17
LED Harness Cable Upgrade (10', 20', 30', 40', 60', 80', 100')	15
LEDs 24VDC	14
LEDs High-Brightness (+30%)	14

INSTALLATION COMPONENTS
LEDs (1 or 2)
4' LED Harness Cable (1 or 2)
Aluminum Arm (8' to 17')
Arm DOT-Tape (1 or 2 sides)
Arm End Caps (2)
Installation Kit (INSTKITGATE-24V)*

*Included with all "kit" items

FOLDARM90

This folding arm bends at a 90-degree angle to add extra security in places with low ceilings. The FOLDARM90 is compatible with all common gate operators, old or new. Industrial grade LEDs are solid red when the gate is fully closed, flashing red when in motion, and solid green when fully open. LEDs flash amber during interlock situations. Our FoldArm collection comes in 3 different lengths for a perfect fit, and can be adjusted even further! Great for parking garages or gated entries under cover!
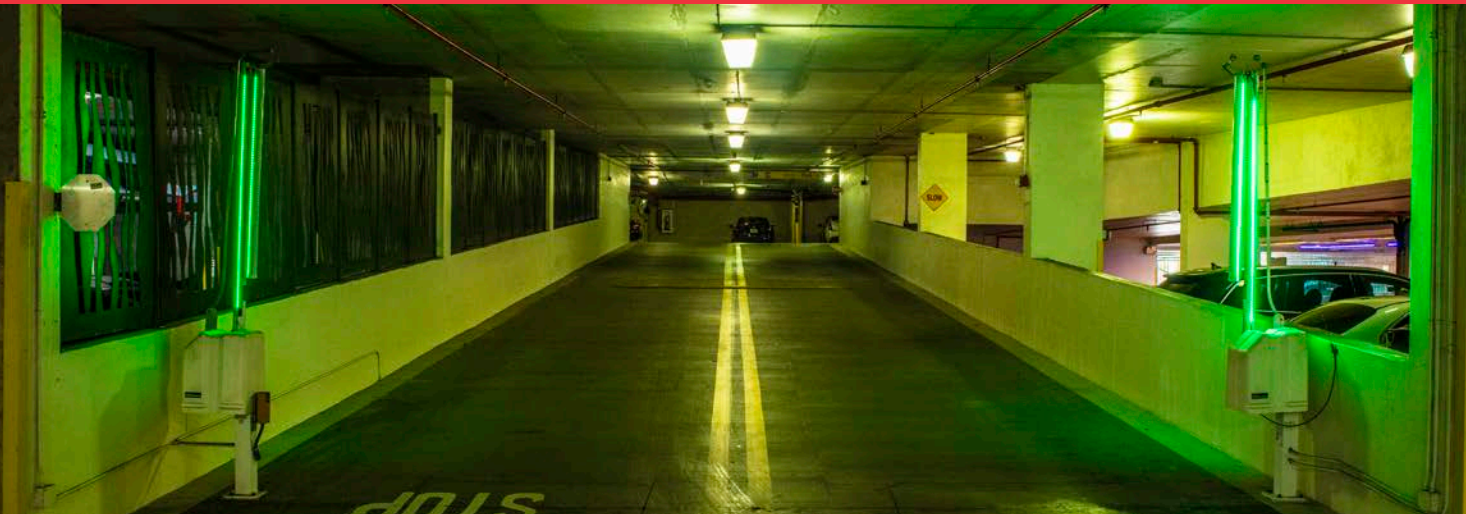
ITEM CODE	LENGTH	LEDs
FOLDARM90-46	10'	1
FOLDARM90-46DBL	10'	2
FOLDARM90-56	11'	1
FOLDARM90-56DBL	11'	2
FOLDARM90-66	12'	1
FOLDARM90-66DBL	12'	2

INSTALLATION COMPONENTS*
LEDs (1 or 2)
4' LED Harness Cable (1 or 2)
Aluminum Arm (2 Pieces)
Arm DOT-Tape (2 sides)
Arm End Caps (2)
Arm Protective Padding
Articulation Kit • Arm Rod and Connectors • Bolts/Nuts/Washers/Spacers • Elbow Assembly • Offset Plate

*INSTKITGATE-24V sold separately, required for initial installation.

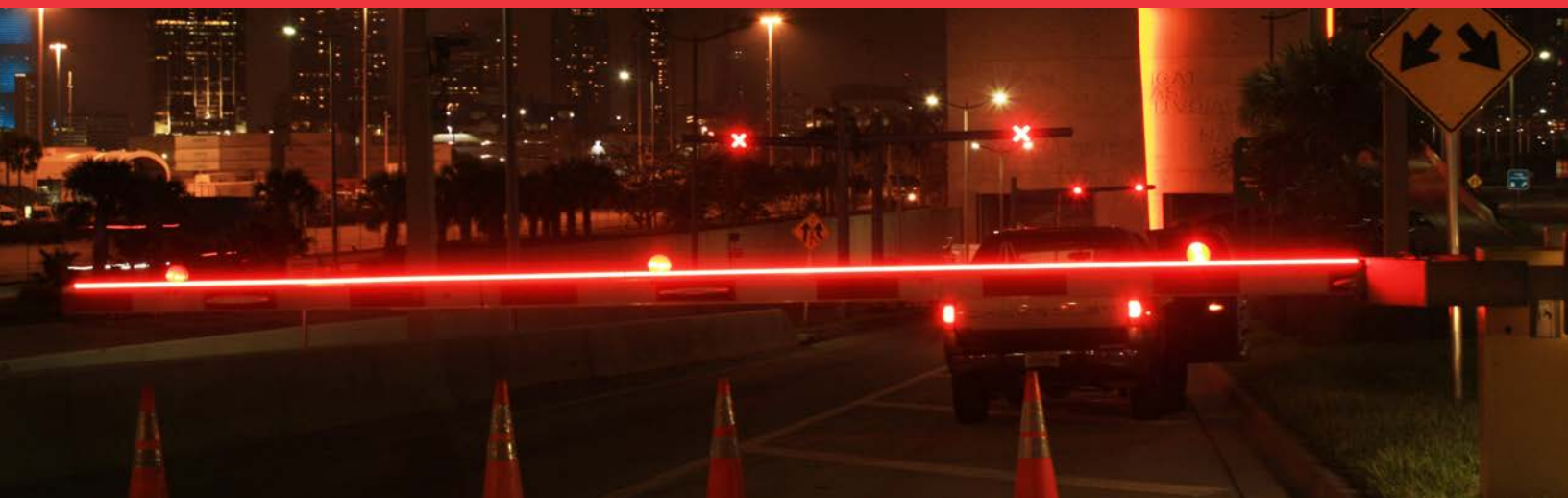| REPLACEMENT PARTS & ACCESSORIES	ON PAGE
Arm Bracket (Amano, DoorKing, FAAC, HySecurity, Magnetic, etc.)	17
Arm DOT-Tape (1" in width)	17
Arm End Cap (CAP-GATEARM)	17
Arm Installation Kit (INSTKITGATE-24V)	16
Arm Protective Padding (Protective padding for underside of barrier arm)	17
Articulation Kit (Articulating elbow parts)	16
Folding LED Strip, available in 3 lengths (LEDFOLD 46, 56, 66)	15
LED Harness Cable Upgrade (10', 20', 30', 40', 60', 80', 100')	15

FOLDARM180

This folding arm folds completely open at a 180-degree angle to add extra security to places with low ceilings. The FOLDARM180 is compatible with all common gate operators, old or new! Industrial grade LEDs are solid red when the gate is fully closed, flashing red when in motion, and solid green when fully open. LEDs flash amber during interlock situations. Our FoldArm collection comes in 3 different lengths for a perfect fit! Height/width can be adjusted in 1/16" increments. Great for parking garages or gated entries under cover!

ITEM CODE	LENGTH	LEDs
FOLDARM180-44	8'	1
FOLDARM180-44DBL	8'	2
FOLDARM180-55	10'	1
FOLDARM180-55DBL	10'	2
FOLDARM180-66	12'	1
FOLDARM180-66DBL	12'	2

REPLACEMENT PARTS & ACCESSORIES	ON PAGE
Arm Bracket (Amano, DoorKing, FAAC, HySecurity, Magnetic, etc.)	17
Arm DOT-Tape (1" in width)	17
Arm End Cap (CAP-GATEARM)	17
Arm Installation Kit (INSTKITGATE-24V)	16
Arm Protective Padding (Protective padding for underside of barrier arm)	17
Articulation Kit (Articulating elbow parts)	16
Folding LED Strip, available in 3 lengths (LEDFOLD 44, 55, 66)	15
LED Harness Cable Upgrade (10', 20', 30', 40', 60', 80', 100')	15

INSTALLATION COMPONENTS*
LEDs (1 or 2)
4' LED Harness Cable (1 or 2)
Aluminum Arm (2 Pieces)
Arm DOT-Tape (2 sides)
Arm End Caps (2)
Arm Protective Padding
Articulation Kit • Arm Rod and Connectors • Bolts/Nuts/Washers/Spacers • Elbow Assembly • Offset Plate

*INSTKITGATE-24V sold separately, required for initial installation.
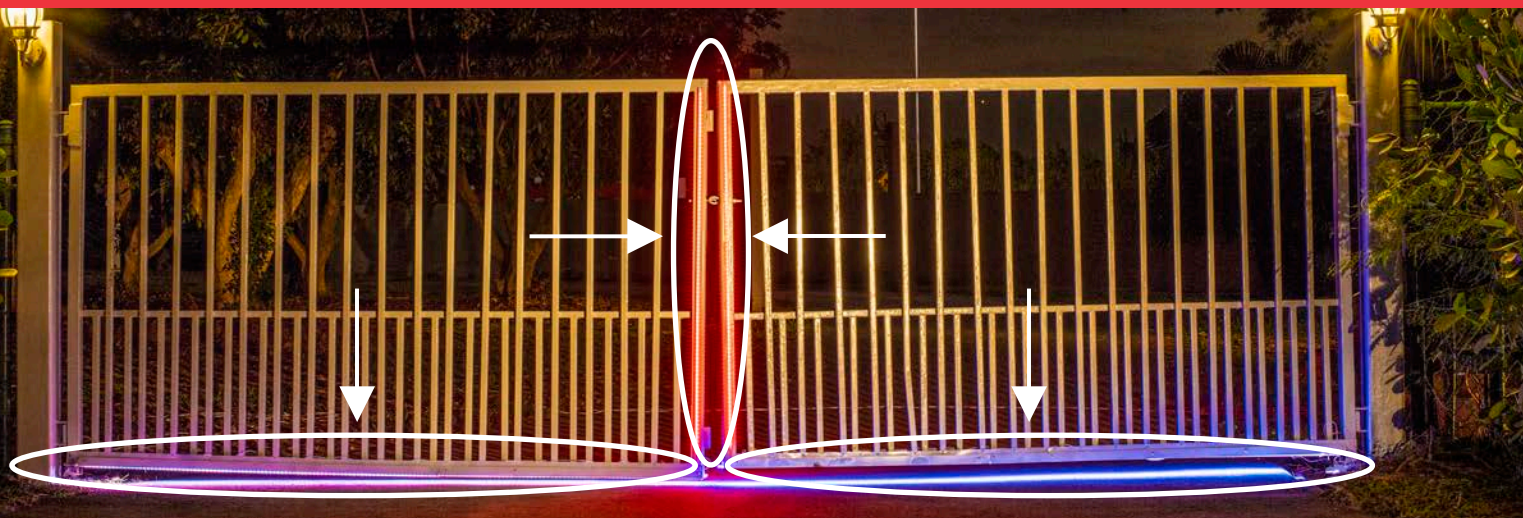
FLAT GATE LIGHT KITS

This safety light kit can be easily attached to any flat gate to increase its visibility. Industrial grade LEDs are solid red when the gate is fully closed, flashing red when in motion, and solid green when fully open. LEDs flash amber during interlock situations. LEDs can fade off when up (if locked open) during daytime.

ITEM CODE	LENGTH	LEDs	TRACKs (5')
FLATGATEKIT5	5'	1	1
FLATGATEKIT5DBL	5'	2	2
FLATGATEKIT10	10'	1	2
FLATGATEKIT10DBL	10'	2	4
FLATGATEKIT15	15'	1	3
FLATGATEKIT15DBL	15	2	6
FLATGATEKIT20	20'	1	4
FLATGATEKIT20DBL	20'	2	8
FLATGATEKIT25	25'	1	5
FLATGATEKIT25DBL	25'	2	10

REPLACEMENT PARTS & ACCESSORIES	ON PAGE
LED Harness Cable Upgrade (20', 30', 40', 60', 80', 100')	15
LED Retainer Track (TRACKSNG5-CLASSIC, TRACKSNG5, TRACKDUAL5, TRACK905, TRACK995, TRACK455)	16
LED Track Tape Kit (High strength double sided tape pre-installed)	16
LEDs 24VDC	14
LEDs High-Brightness (+30%)	14

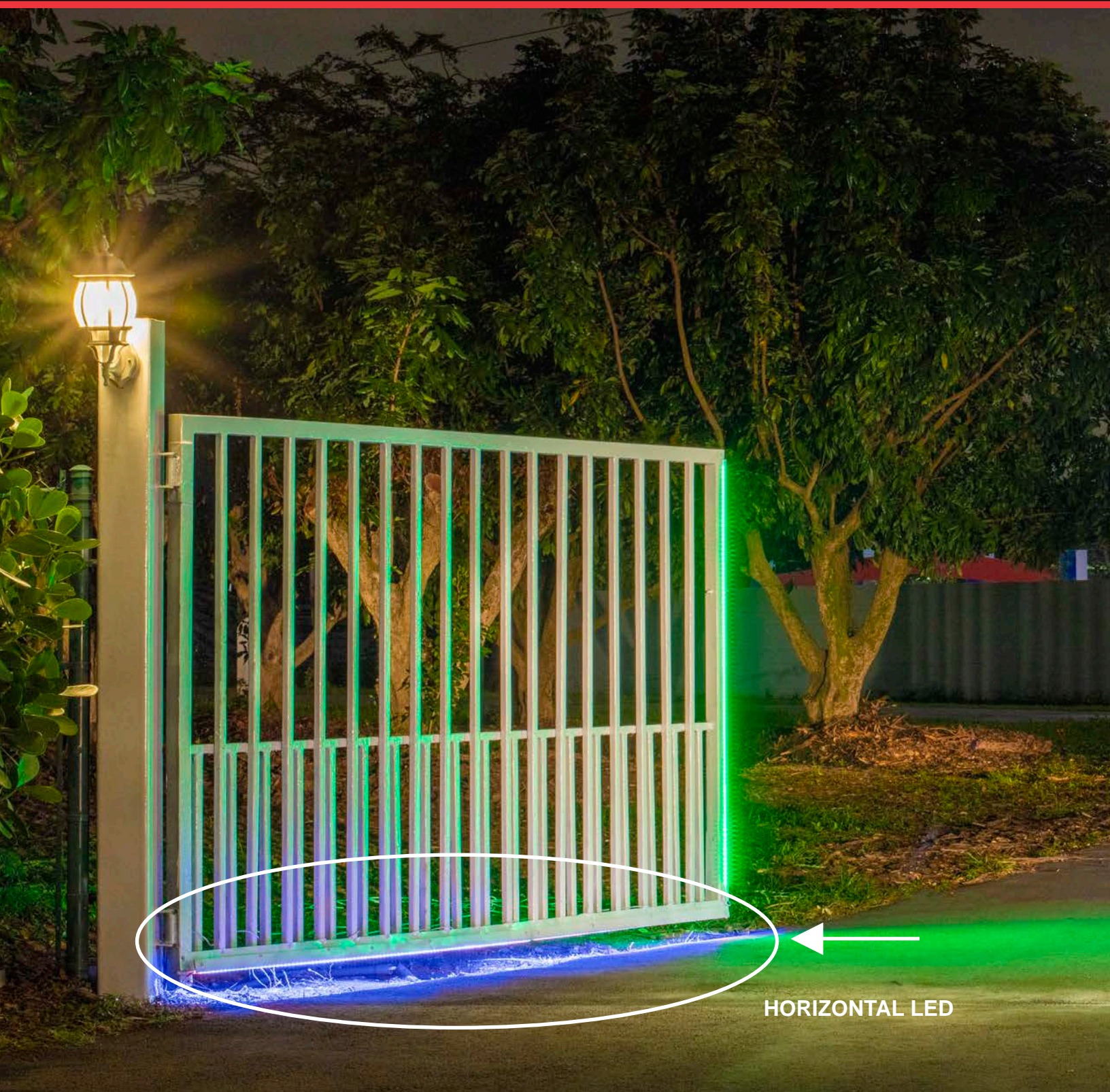| INSTALLATION COMPONENTS |
|---|
| LEDs (1 or 2) |
| 10' LED Harness Cable (1 or 2) |
| LED Retainer Track (1 to 10 pieces) |
| Installation Kit (INSTKITGATE-24V) |

SWING GATE LIGHT KITS

The Swing Gate Kit wires into all common swing gate operators. Our patented LED Controller detects the open and close signals from the gate operator and responds by changing the lights. Industrial grade LEDs are solid red when the gate is fully closed, flashing red when in motion, and solid green when fully open. LEDs can flash amber prior to closing to notify drivers of impending (timed) gate closure. The best option is horizontal LEDs on the bottom edge(s) facing the ground plus vertical LED(s) on the entrapment edge(s). The bottom LEDs can be any solid color. The vertical LEDs change color with gate events and can fade off when closed. Perfect safety and appearance upgrade for any swing gate setup!

ITEM CODE	LENGTH	LEDs	CABLEs	TRACKs (5')
SWINGGATEKIT5	5'	1	20'	1
SWINGGATEKIT5DBL	5'	2	20' (2)	2
SWINGGATEKIT10	10'	1	20'	2
SWINGGATEKIT10DBL	10'	2	20' (2)	4
SWINGGATEKIT15	15'	1	20'	3
SWINGGATEKIT15DBL	15'	2	20' (2)	6
SWINGGATEKIT20	20'	1	20'	4
SWINGGATEKIT20DBL	20'	2	20' (2)	8

REPLACEMENT PARTS & ACCESSORIES	ON PAGE
Installation Kit (INSTKITGATE-24V)	16
LED Harness Cable Upgrade (30', 40', 60', 80', 100')	15
LED Retainer Track (TRACKSNG5-CLASSIC, TRACKSNG5, TRACKDUAL5, TRACK905, TRACK995, TRACK455)	16
LED Track Tape Kit (High strength double sided tape pre-installed)	16
LEDs 24VDC	14
LEDs High-Brightness (+30%)	14

INSTALLATION COMPONENTS
LEDs High-Brightness (1 or 2)
20' LED Harness Cable (1 or 2)
LED Retainer Track (1 to 8 pieces)
Installation Kit (INSTKITGATE-24V)

HORIZONTAL LED

LED SAFETY

VERTICAL LED

SWING GATE LIGHT KIT - Page 6

LIGHT SYSTEMS

SLIDE GATE LIGHT KITS

The Slide Gate Kit wires into any existing slide gate operator. Our patented LED Controller detects the open and close signals from the gate operator and responds by changing the lights. Industrial grade LEDs are solid red when the gate is fully closed, flashing red when in motion, and solid green when fully open. LEDs can flash amber prior to closing to notify drivers of impending (timed) gate closure. Perfect for any slide gate set up!

ITEM CODE	LENGTH	LEDs	CABLEs	TRACKs (5')
SLIDEGATEKIT5	5'	2	20' & 30'	2

REPLACEMENT PARTS & ACCESSORIES	ON PAGE
Installation Kit (INSTKITGATE-24V)	16
LED Harness Cable Upgrade (20', 30', 40', 60', 80', 100')	15
LED Retainer Track (TRACKSNG5-CLASSIC, TRACKSNG5, TRACKDUAL5, TRACK905, TRACK995, TRACK455)	16
LED Track Tape Kit (High strength double sided tape pre-installed)	16
LEDs 24VDC	14
LEDs High-Brightness (+30%)	14

INSTALLATION COMPONENTS
LEDs High-Brightness (2)
20' LED Harness Cable (1)
30' LED Harness Cable (1)
LED Retainer Track (2 pieces)
Installation Kit (INSTKITGATE-24V)

ACCESSORIES

DOT21-15 - Page 17

Proudly Manufactured and Quality Tested in the USA

PADDING-GATE-WHT6 - Page 17

ACCESSORIES / LED CONTROLLER

We built our LED Controller (patent # 11089662) to control the color of our LEDs when connected to commercial gate equipment. The Controller interprets signals received from an operator or sensor and intelligently changes the colors and/or flashing of the LED lights. This programmable LED Controller can accommodate many complex scenarios.

ITEM CODE	DESCRIPTION
CONTROL-GATE	LED Controller Device for gates

Design Components
- Two 4-pin headers for connecting one to four LED strips
- One 4-pin header for connecting 4-conductor signal wire
  ◦ Gate Controller – GND | Close | Open | Aux
- VDC power header for connecting to DC power supply
- USB header for connecting to PC
- Unique serialized numbering for easy device tracking

Technical Specifications
- Dimensions (L x W x H) (in/mm)
  ◦ 4.18 x 2.31 x 1.25 in./107 x 60 x 19 mm
- 24VDC power in/out (must use 24VDC LED strips)
- Environmental Limits -30°F to 135°F
- USB-Type B connector
  ◦ Windows XP/7/8/10/11 compatible
- Case Material: Flame Retardant ABS
- Case Flame Rating: UL94-5VA

Programming
LED Controllers are shipped from our factory pre-programmed and ready to use. Re-programming controllers is done with a PC configuration tool, which can be downloaded from the GateArms.com website. They can also be re-programmed using a simple jumper wire. Refer to installation manual or contact GateArms+ Tech Support for detailed programming instructions.

Proudly Manufactured and Quality Tested in the USA

ACCESSORIES / LED STRIPS

Wiring harnesses sold separately for all LED strips. See page 15.

ITEM CODE	LENGTH	WATTS	VOLTS	NOTES
LED1-D	1'	2.4	24	LED with wire ends
LED2.5-10C-G	2.5'	6	24	LED with built-in 10' harness with connector
LED2.5-C-G	2.5'	6	24	LED with normal cable and connector
LED3-20-G	3'	7.3	24	LED with built-in 20' harness with wire ends
LED3-D	3'	7.3	24	LED with wire ends
LED5-24-G	5'	12	24	Standard 24VDC
LED5-24HI-G	5'	15.6	24	30% brighter than standard LED
LED10-24-G	10'	24.2	24	Standard 24VDC
LED10-24-HI-G	10'	31.46	24	30% brighter than standard LED
LED12-24-G	12'	28.8	24	Standard 24VDC
LED12-24HI-G	12'	37.44	24	30% brighter than standard LED
LED15-24-G	15'	37.2	24	Standard 24VDC
LED15-24HI-G	15'	48.36	24	30% brighter than standard LED
LED20-24-G	20'	40.8	24	Standard 24VDC
LED20-24-HI-G	20'	53.04	24	30% brighter than standard LED
LED25-24-G	25'	44.8	24	Standard 24VDC
LED25-24-HI-G	25'	60	24	30% brighter than standard LED

- CE-Rated
- IP68-Rated (Submersible).
- Can endure temperatures from as low as -40°F up to 165°F.
- Can be cut on cut-lines.
- Custom designed in-house by GateArms+ engineers.
- LED Harness Cable not included, available separately. See page 15.

ACCESSORIES / LED STRIPS, HARNESSES & ADAPTERS

FOLD ARM LED STRIPS

ITEM CODE	DESCRIPTION	LENGTH	WATTS	VOLTS
LEDFOLD44-G	8' LED for FOLDARM180 articulating arm (4' section, 4" elbow wire, 4' section)	8'	19.2	24
LEDFOLD46-G	10' LED for FOLDARM90 articulating arm (3' section, 4" elbow wire, 6' section)	10'	24.2	24
LEDFOLD55-G	10' LED for FOLDARM180 articulating arm (5' section, 4" elbow wire, 5' section)	10'	24.2	24
LEDFOLD56-G	11' LED for FOLDARM90 articulating arm (4' section, 4" elbow wire, 6' section)	11'	26.4	24
LEDFOLD66-G	12' LED for FOLDARM 90/180 articulating arm (5' section, 4" elbow wire, 6' section)	12'	28.8	24

- **CE-Rated**
- **IP68-Rated (Submersible).**
- **Can endure temperatures from as low as -40°F up to 165°F.**
- **Can be cut on cut-lines.**
- **Custom designed in-house by GateArms+ engineers.**
- **LED Harness Cable not included, available separately.**

LED HARNESS CABLES

ITEM CODE	DESCRIPTION
HARNESS4-G	LED wiring harness - 4' long (1.2m)
HARNESS10-G	LED wiring harness - 10' long (3m)
HARNESS20-G	LED wiring harness - 20' long (6m)
HARNESS30-G	LED wiring harness - 30' long (9m)
HARNESS40-G	LED wiring harness - 40' long (12m)
HARNESS60-G	LED wiring harness - 60' long (18.3m)
HARNESS80-G	LED wiring harness - 80' long (24.4m)
HARNESS100-G	LED wiring harness - 100' long (30m)

- **Marine-grade tinned wire**
- **22-4 conductors**
- **Male connector with retention cap**

LED HARNESS Y-ADAPTERS

ITEM CODE	DESCRIPTION
HARNESS-Y-ADAPTER-G-C	Includes 1 male and 2 female connectors. 30cm wire cable between male and female connectors.
HARNESS-Y-ADAPTER-G-PLUG	Includes 1 male and 2 female connectors. No wire cable between male and female connectors.
HARNESS-Y-ADAPTER-G-W	Includes 1 bare wire end and 2 female connectors. 30cm wire cable between bare ends and female connectors.

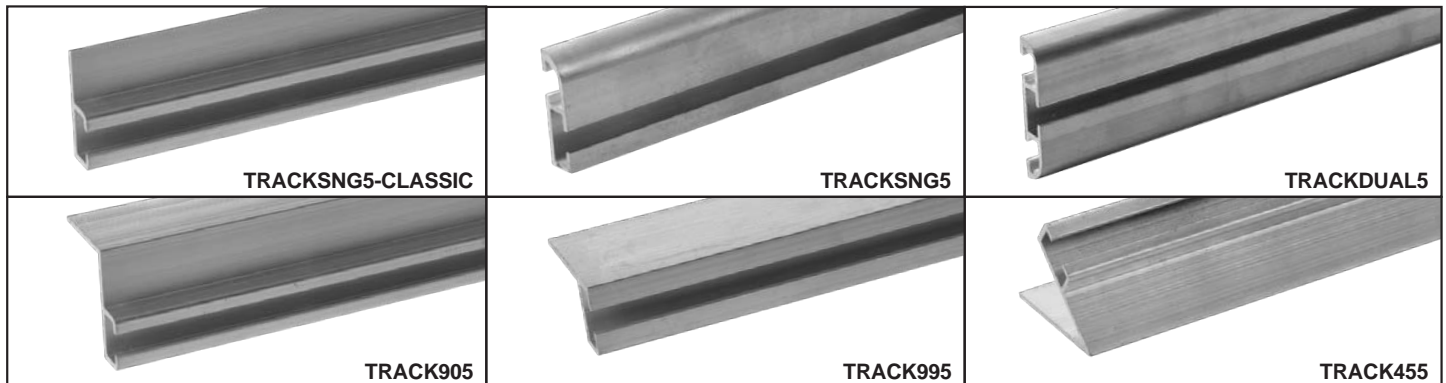- **Y-adapter cables join 2 LED strips to 1 LED Harness Cable.**

ACCESSORIES / RETAINER TRACK & OTHER ACCESSORIES

LED RETAINER TRACK

ITEM CODE	DESCRIPTION
TRACKSNG5-CLASSIC	Flat LED retainer with 1" mount area
TRACKSNG5	Single dome LED retainer with 1" mount area
TRACKDUAL5	Dual dome LED retainer with 1" mounting areas on both sides of LED strip
TRACK905	90 degree LED retainer with 1" extension and 1" mounting area
TRACK995	90 degree LED retainer with 1" mounting area
TRACK455	45 degree LED retainer with 1" extension and 1" mounting area

- **Sold in 5' sections**
- **Unpainted 6061 aluminum, easy to cut and powder coat**
- **Track Tape Kit optional (double-sided tape pre-installed)**
- **Pre-Drilling service available**

TRACKSNG5-CLASSIC   TRACKSNG5   TRACKDUAL5
TRACK905   TRACK995   TRACK455

OTHER ACCESSORIES

ITEM CODE	DESCRIPTION
ACSIGNALCONVERT4	AC Signal Converter for LED Controller to use simple A/C input signals
ACSIGNALCONVERT7	AC Signal Converter for LED Controller, includes 3 isolated AC inputs and 1 isolated DC ground
FOLDARM90-PARTSKIT	FoldArm90 Articulation Kit (all except poles, end-caps, LEDs, harnesses, offset plate)
FOLDARM180-PARTSKIT	FoldArm180 Articulation Kit (all except poles, end-caps, LEDs, harnesses, offset plate)
FOLDARM180-ELBOW	Entire elbow section of FoldArm180
INSTKITGATE-24V	Installation Kit (programmable Dual-LED Gate LED Controller device, 24VDC power supply, printed installation instructions, wire connectors, 4 nylon nuts, 2 Stainless Steel bolts, 3 Stainless Steel flat washers, 3-pole signal wire, 2-cable strain-relief fitting)
INSTKITSWING-24V	Installation Kit includes programmable LED Controller device, 24VDC power supply, 2-pole power cable, printed installation instructions, 3-pole signal wire, 1-cable strain-relief fitting
PS24VIN-2.5A	DC Power Supply (100-220VAC In, 24VDC/2.5A out, indoor-rated, UL, 2.1mm)
TRACKTAPEKIT	3 pieces of high-strength 3M double-sided tape attached to ends & middle of one of our 5' aluminum tracks (any type)

ACCESSORIES / BARRIER ARM ACCESSORIES

ITEM CODE	DESCRIPTION
ARMJOINKIT	Kit for joining two (2) GateArms+ LED Barrier Gate Arm segments together. Includes internal aluminum sleeve, 4 SS bolts, 8 SS washers, 4 SS cap nuts. Not recommended for barrier arms longer than 17'.
BRACKFAAC	FAAC 620/640/680-compatible round-arm bracket, includes the BRACKFAACSPACERKIT
BRACKLINEAR	Linear-compatible round-arm bracket
BRACKMAGMIB30	Magnetic MIB30-compatible round-arm bracket with BRACKMIB30-MOUNTKIT (can be installed directly on Magnetic bracket using drill guide and bolts)
BRACKMAGMICRO	Magnetic MicroDrive-compatible round-arm bracket (BRACKMIB30 pre-installed on Magnetic ASF01 for simple & quick installation) w/ 5/16 X 4.5" Arm Bolts
BRACKMULTI	Round gate-arm bracket - Pre-Drilled, ready for HySecurity and DoorKing. Includes arm bolts (2) & bracket flange bolts (4-6). Dedicated HySecurity and DoorKing brackets available. See below.
BRACKMULTI-UNDRILLED	Round gate-arm bracket with UNDRILLED mounting base. Compatible with Amano, BFT, BG770, Powerdoor & more! Includes arm bolts (2) & bracket flange bolts (4), drilling templates
CAP-GATEARM	Gate Arm end-caps - 3" round, U/V protected, white
CTRWT	15# Counterweight for ARM17LM barrier gate arms
DOT21-12	DOT Red/White tape – 1" strip – 11' long X 2
DOT21-15	DOT Red/White tape – 1" strip – 15' long X 2
PADDING-GATE-WHT6-10	10' Protective padding for underneath barrier arms. White with adhesive backing. Includes (1) methanol pad.
PADDING-GATE-WHT6-15	15' Protective padding for underneath barrier arms. White with adhesive backing. Includes (1) methanol pad.

BRACKMAGMICRO

BRACKMAGMIB30

BRACKLINEAR

BRACKMULTI

BRACKMULTI-HYSECURITY

BRACKMULTI-DOORKING

INSTKITGATE-24V - Page 16

LED BARRIER ARMS & LED CONTROLLER

INSTALLATION MANUAL

www.GateArms.com

CONTROL-GATE - Page 13

PS24VIN-2.5A - Page 16

CAP-GATEARM - Page 17

WARRANTY POLICY

Warranty Terms & Conditions

We provide a limited 1-year warranty on the LED Controller and Power Supply, and a 90-day warranty for LEDs purchased from an authorized distributor or retail seller. This limited warranty guarantees these products to be free of defects in materials and workmanship within the stated warranty period. Any product that is within the warranty period and found to be defective will be repaired or replaced. The warranty period commences from the date of purchase.

Warranty Replacement Process

If a product you have purchased has failed or is not working as expected, please proceed as follows:

1. Contact our Technical Support team at **786-339-9840** for assistance. Often issues can be easily resolved by reviewing wiring connections and other settings with our knowledgeable support staff.
2. If it is determined that your product has a potential defect, our staff will direct you to our website to complete a Warranty Claim Form. This will initiate the claim process.
3. After your claim has been submitted, a member of our team will contact you with an RMA number and instructions on how to return your item(s). The RMA number must be clearly marked on all boxes and packaging. Return shipping charges are the responsibility of the customer.
4. To expedite claims processing, email the tracking number for your return to **RMA@GateArms.com** **Note: Do not return any product without prior written authorization (RMA #) from GateArms+'s Customer Service team. Any product returned to GateArms+ without prior authorization may be returned to the Customer at Customer's expense.**
5. Returned items will be inspected upon receipt and tested to determine their operational status. Defective items will be repaired or replaced at GateArms+'s discretion. If it is determined that the item does not have a manufacturing defect, GateArms+ will contact the customer to discuss further options.
6. Defective items must be returned to GateArms+ within 30 days of warranty claim submission. Items not returned promptly are subject to loss of warranty status and any replacement items shipped will become billable.

Shipping

All warranty replacement parts will be shipped to the customer via UPS Ground with shipping costs paid by GateArms+. Requests for expedited shipping will be at customer's expense.
We do not provide prepaid shipping labels for product returns.

Warranty Disclaimer

This limited warranty does not cover non-defect damage, damage caused by improper installation, operation or care (including, but not limited to abuse, misuse, unauthorized repairs or any alterations to this product not specified in the available product literature), labor or trip charges for reinstalling a repaired or replaced unit, or units installed for non-standard use. This limited warranty also does not cover any problems caused by electrical interference. Under no circumstances shall manufacturer or seller be liable for consequential, incidental or special damages arising in connection with use, or inability to use, this product. In no event shall manufacturer or seller's liability for breach of warranty, breach of contract, negligence or strict liability exceed the cost of the product covered hereby. No person is authorized to assume any other liability for GateArms+ in connection with the sale of this product.

RETURNS POLICY

Eligible Product Returns
- New items in resalable condition and original packaging are returnable within 5 days of delivery at customer's expense. Restocking fees apply (see below).
- Items shipped in error, duplicate orders or items not listed on customer PO are returnable at shipper's expense. All errors must be reported within 3 days of product delivery and a return label will be provided. Items not returned within 5 days of delivery will become billable.

Note: Certain items are non-returnable, including:
- Custom-ordered items that are non-stocking items
- Non-stocking items that are drop shipped directly from the manufacturer / vendor
- Final sale items that are close out, discontinued, or obsolete
- Products without original package or in non-resalable condition

Returns Process
1. If for whatever reason you need to return a product you have purchased, you must file a Product Returns claim using the GateArms+ Claim Form.
2. After submitting your claim form, you will be contacted by our Customer Service team and provided with a return authorization number and instructions on where to send your items. Return shipping charges are to be prepaid and are the responsibility of the customer.
3. To expedite claims processing, email the tracking number for your return to **RMA@GateArms.com**
   Note: Do not return any product without a prior written authorization (RMA #) provided by GateArms+'s Customer Service team. <u>Any product returned to GateArms+ without written authorization will be returned to Customer at Customer's expense.</u>
4. Once we have received your return and the product has been inspected and approved, your account will be credited for the original purchase price minus restocking fees (if applicable).
5. Any items not returned in new, resalable condition will be returned to Customer at Customer's expense and no credit will be issued.

Restocking Fees
If a return is not due to a GateArms+ shipping error, a restocking fee will apply to cover handling, inspection and clerical costs:
- Domestic Order Returns will incur a flat 25% restocking fee
- All International returns will incur a flat 35% restocking fee

Returns Credit
- Only material credit on account will be issued, subject to applicable restock fees to cover handling, inspection, and clerical costs.
- No credit will be issued for returned product that is not received in resalable condition.

Visit GateArms.com for our Shipping Policy

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GATE ARMS+ BRINK ALERT

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